

Personal & Relationship Counselling Covid-19 Client Information

****IMPORTANT INFORMATION ****
****PLEASE READ BEFORE ATTENDING****

A COVID-19 risk assessment has been carried out at our practice to ensure everyone's safety. Sanitiser has been made available, **please ensure that you sanitise or wash your hands upon entering the building.**

We have taken all reasonable steps to maintain a 2m distance in the practice by reducing the number of staff and clients on site at any one time.

We have made the three ground floor rooms into waiting rooms so if one is occupied please use another. However, we request that you arrive for your appointment on time, not early, to help us reduce the possibility of transmission.

Please bring your own water with you if required.

It is important that you tell me if any of the following apply to you:

- You / someone in your household is considered to be in a high-risk category or are shielding.
- You / someone in your household has had symptoms of COVID19 in the past 14 days specifically but not limited to: a high temperature and/or a persistent cough.
- You / someone in your household has been in direct contact with COVID19 in the past 14 days.
- You / someone in your household is having direct contact with/caring for someone outside of your household who is in a vulnerable or high-risk category.
- You / someone in your household has travelled abroad within the last 14 days.

If any of the above apply, I may have to reschedule the time or day of your appointment.

We have had to make the following addition to our terms and conditions, due to the introduction of contact tracing by the NHS

Your confidentiality is of paramount importance to us, however as the NHS are now undertaking contact tracing, I could be interviewed about the people I have been in contact with. For reasons of public interest, I will need to break our confidentiality agreement by disclosing your name and contact details. *I will not disclose any information about the content of your counselling.*